



SWIGGY LIMITED

SUPPLIER CODE OF CONDUCT (“CODE”)

Adherence with Laws and Policy

A **supplier** refers to an external entity that collaborates with an organization to contribute to the delivery and enhancement of its products and services. This includes entities who provide raw materials, goods, or operational services.

Every **supplier** collaborating with Swiggy Limited and its group companies (“**Company**” or “**Swiggy**”) as per the terms of their business agreement shall be carried out strictly in adherence to all applicable laws/regulations/government orders and under the principles of good corporate citizenship. Further, the supplier agrees that their performance under any agreement with the Company shall be adhering to the Company’s Anti-Bribery and Anti-Corruption Policy and all applicable anti-corruption laws and regulations.

The Anti Bribery and Anti-Corruption Policy can be accessed through [Swiggy.com > Corporate > Anti-Bribery and corruption policy]

The supplier shall, as and when required, furnish ESG-related data and performance indicators – such as energy usage, water consumption (Environmental), and employee training, wellbeing benefits (Social) – relating to their operations, to facilitate Swiggy’s abidance with mandatory ESG disclosure requirements.

All ethics related complaints under the Whistleblower Policy [[swiggy.com](https://www.swiggy.com) > Corporate > Whistleblower policy] should be addressed to the Ethics Helpline Provider whose contact details are captured below:

By calling Ethics helpline Number:

- a) India (Toll-free) at 1800-102-6969
- b) Online at: <https://swiggy.integritymatters.in>
- c) By Email: swiggy@integritymatters.in
- d) Alternatively, you can also write a letter addressed to: Swiggy, C/o Integrity Matters, Unit 1211, Centrum, Plot No C-3, S.G. Barve Road, Wagle Estate, Thane West – 400604, Maharashtra, India.

In case of any serious concerns (including concerns involving senior management) the matter can also be reported to the Chairman of the Audit Committee, who can be reached out through chairman.ac@swiggy.in

All matters reported under the whistleblower policy shall be handled with utmost confidentiality and the Company has adequate safeguards against retaliation against any complaint made in good faith.

Environmental & social responsibility

We expect our suppliers to prioritize environmental protection in all significant aspects of its activities. The suppliers should comply with all applicable environmental laws, regulations and standards, as may be made applicable and strive to reduce the impact on environmental quality.

Business Continuity

The supplier shall ensure that there are plans and procedures to resume business in the event of any physical disaster (such as fire, flood, wind, earthquake, explosion, etc.) or work stoppage of any kind (such as labor strike, economic/social structure breakdown, etc.). Subject to mutual agreement on business continuity plan terms by both parties, the supplier shall resume services within committed timelines following a disaster or work stoppage event.

Conflicts of Interest

Where an employee(s) of the Company or any person connected with the Company and their immediate family members have an interest of any kind in the supplier's business, whether through personal relationships, investments, directorships or any kind of economic ties with the supplier, the suppliers are required to promptly disclose such situations to the Company.

Audit Rights

The supplier shall always keep books, records, and accounts with sufficient detail and precision to clearly reflect on its transactions and the use or disposition of its resources or assets relating to transactions with the Company. The supplier further agrees that the Company has the right to audit the transactions related to the supplier's execution of its obligations under the arrangement with the Company at any time and such event the supplier shall cooperate with the Company appointed auditors with full disclosure of documents related to transactions. The Company upon acquiring knowledge of discrepancies, shall have the right to withhold partial or full payment due towards adjustments, if any, and shall release the remaining after receiving the findings of the audit.

Right to Terminate

Where the Company determines in its sole discretion that the supplier has violated this Code or the applicable anti-corruption laws and regulations, the Company shall have the right to suspend payment and to suspend or terminate any agreement with the supplier with prior notice of 7 (Seven) days.

Health and Safety

The suppliers shall provide employees with a safe and healthy workplace in adherence to all applicable laws and regulations. Further, the suppliers shall ensure that all legal requirements include but are not limited to occupational safety, emergency preparedness, occupational injury and illness, industrial hygiene, physically demanding work, machine safeguarding, sanitation, food and housing are addressed.

Material Change of Ownership or Management

Where the supplier proposes to materially change ownership or management or its current shareholders or partners transfer control of supplier to a third party or a third party assumes control of the supplier, the supplier must notify the Company in writing of such change within thirty (30) days of occurrence of such change.

Thereon, the supplier shall be required to re-submit necessary documents as may be required by the Company for its internal evaluation.

Cooperation with Investigations

The supplier agrees to provide assistance and cooperation in any investigations related to potential violations of this Code or Anti-Bribery and Anti-Corruption Policy or applicable laws and regulations.